



IS1102 – SO.S. COHESION. Social services, welfare state and places

WG2 Case study profile

To be submitted by 15 January 2013

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| Thematic group | WG2.1a. Care for Older people |
| Name(s) of proposer | Blanca DEUSDAD & Eva ZAFRA |
| Institution | Roviri I Virgili University (Tarragona, Spain) |
| Title of case study (and priority ranking) | Restructuring of care for older people in Tarragona |
| Country/region/place investigated | Tarragona, Spain |
| Social service sector(s) investigated <ul style="list-style-type: none"> • Older people • People with disabilities • Housing and neighbourhood • Restructuring of social services in general | Housing needs of older people leaving in the historical neighbourhood of Tarragona. Facing problems of vulnerability, social exclusion and solitude. New family patterns and family relations, as a consequence of the financial crisis. Restructuring of social services and care services for older people after the financial crisis |
| Category of case study ('what' is investigated) <ul style="list-style-type: none"> • Subsector/policy/programme (meso-level) • Project/initiative/experience (micro-level) | Situation and needs of older people in the historical neighbourhood of Tarragona. Programmes for housing services and better conditions of live. Social Services and Third Sector intervention. Marketization of the Third Sector and formal and informal care work |
| Time frame considered | Situation before and after the crisis (we will concrete and be more precise during the research process, when we obtain some relevant results) |
| Five 'perspectives' <ul style="list-style-type: none"> • Cost efficiency/quality/user satisfaction: • Governance • Social and/or territorial cohesion • Labour conditions of social workers • Gender | <ul style="list-style-type: none"> - User satisfaction of possible services run by the city council and other suppliers - Social and territorial cohesion focusing on those older people with less resources - Volunteer work and civil society involvement - Labour conditions of carers (formal and informal care work) - Situation of older women and informal carers, daughters and relatives |
| Three processes in restructuring + crisis <ul style="list-style-type: none"> • Cuts/rationalization/management reforms (NPM, others) • <i>Vertical</i> subsidiarity (administrative re-arrangements between <i>government</i> levels) • <i>Horizontal</i> subsidiarity (involvement of/outourcing to other suppliers) | Restructuring of services, as a consequence of the crisis, from the different levels: local, regional and state (vertical arrangements) Involvement of the Third Sector and volunteer work |
| Specific questions/focus | <ul style="list-style-type: none"> -Difficulties of accessibility to old buildings -Which are the old people housing needs in Tarragona? -New family patterns as a consequence of the financial crisis -Restructuring of old people's services due to the financial crisis |
| Local Stakeholder Network (LSN) | YES |