



## WG2 Case study profile

(updated March 2014)

WG2 Thematic group	WG2.1a. Older people and people with disabilities: the restructuring of governance
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Institution	Università <i>Mediterranea</i> di Reggio Calabria
Title of case study (and priority ranking)	The public supply of care services for older people in Reggio Calabria: the impact of the crisis on a long-term deficit
Country/region/place investigated	Italy Calabria Municipality of Reggio Calabria
Social service sector(s) investigated <i>(Erase non relevant ones)</i>	<i>Short description</i> Long-term issues and recent changes in the local governance of services for older people are analyzed in the municipality of Reggio Calabria Issues of (illegal) immigrant women hired as private caregivers are also addressed.
Category of case study ('what' is investigated) <i>(Erase non relevant ones)</i>	<i>Short description (please, specify):</i> The paper addresses the organization and changes in the public supply of services for older people in the Municipality of Reggio Calabria, with a focus on the governance (vertical division of labour, i.e. between government levels, as well as horizontal division of labour, i.e. between state, for profit, non profit and family) of services for older people, in the context of the Italian 'regionalization' of social services. The impact of the current crisis on a long-term deficit is also considered. The municipal trajectory is analyzed within the regional and national programming contexts. Special attention is devoted to third sector and voluntary organizations in providing services not delivered by the state.
Time frame considered <i>(from when to when)</i>	From the 1970s ('first regionalization'), through the National Framework Law 328/2000 ('last regionalization'), onward, with a focus on the last few years (crisis)
Five 'perspectives' <i>(Erase non relevant ones)</i>	<i>Short description</i> Special attention is given, on the one hand, to the enduring limited capabilities of both the regional and the local governments in planning/implementing social services and, on the other hand, to the division of labour among the public and other providers and the way the retrenchment of public support is affecting social and territorial cohesion, the life of social workers (especially illegal immigrant

	caregivers) and the position of women.
<b>Three processes in restructuring + crisis</b> <i>(Erase non relevant ones)</i> <ul style="list-style-type: none"> <li>• Cuts/rationalization/management reforms (NPM, others)</li> <li>• <i>Vertical</i> subsidiarity (administrative re-arrangements between <i>government</i> levels)</li> <li>• <i>Horizontal</i> subsidiarity (involvement of/outsourcing to other suppliers)</li> </ul>	<i>Short description</i> <p>All three processes are investigated. In Reggio Calabria cuts in the public support of care services have escalated. The municipality is on the verge of bankruptcy and under compulsory administration. The impact of the recent crisis has worsened a long-standing deficit, essentially due to the lack of programming capabilities of both the regional and the local governments and has increased their abdication to the private sector, voluntary organizations and families. Also important in the case of care for older people is the lack of coordination between the social and health component of services.</p>
<b>Specific questions/focus</b>	<i>Short description</i> <ul style="list-style-type: none"> <li>- 'What' has happened</li> <li>- 'Why'</li> <li>- 'How' it is affecting people and workers</li> </ul>
<b>Local Stakeholder Network (LSN)</b>	<i>Do you intend to set up a LSN:</i> YES <p>A LSN involving different actors operating in the city of Reggio Calabria is being set up and a LSW will be organized in the Fall.</p>