



## WG2 Case study profile

<b>WG2. Thematic group</b>	<b>WG2.1a. Older people and people with disabilities: The restructuring of governance</b>
<b>Name(s) of proposer</b>	Signy Irene Vabo and Mia Vabø
<b>Institution</b>	Oslo & Akershus University College and Norwegian Social Research (NOVA)
<b>Title of case study (and priority ranking)</b>	The management of outsourced nursing homes
<b>Country/region/place investigated</b>	Norway: Oslo, Trondheim and Bergen - municipal level
<b>Social service sector(s) investigated</b> (Erase non relevant ones) • Care for older people	In Norway, welfare services have only to a limited degree been outsourced. In the main cities, however, it is common with a mix of public and private suppliers. The services delivered by non-profit private suppliers very often gain better evaluation than services delivered both by private for-profit and public providers. The hypothesis put forward in the project is that the non-profit providers work under different conditions, leaving more room for creativity facilitating quality in care than both the for-profit and public providers. To explore these external conditions, we will investigate both the governing process and the governing tools used and by the municipalities; and the leadership within each of the studied nursing homes.  The study concentrates on services in long term care - in nursing homes.
<b>Category of case study ('what' is investigated)</b> (Erase non relevant ones) • Project/initiative/experience (micro-level) • Actor(s) • Place(s)	The study will be based on interviews with central administrative actors and development units in three municipalities, and with the head of minimum three nursing homes in each municipality. In addition, formal contracts or agreements, guidelines, procedures etc. will form part of the data.
<b>Time frame considered (from when to when)</b>	January 2014 - January 2015
<b>Five 'perspectives'</b> (Erase non relevant ones) • Quality • Democratic governance	Quality in the sense of quality perceptions among staff, residents and visitors.  Democratic governance in the sense of transparency and political-administrative accountability.
<b>Three processes in restructuring + crisis</b> (Erase non relevant ones) • Horizontal subsidiarity (involvement of/outsourcing to other suppliers)	The project investigates effects of <i>horizontal</i> subsidiarity, that is outsourcing to private for-profit and non-profit suppliers.
<b>Specific questions/focus</b>	The main question posed in this study is whether the municipal governing of and the internal leadership in nursing homes can explain difference in services provided by private non-profit and other kinds of deliverers.
<b>Local Stakeholder Network (LSN)</b>	<i>Do you intend to set up a LSN:</i> NO