



## WG2 Case study profile

<b>WG2 Thematic group</b>	<b>WG2.5. Social services in general</b>
<b>Name(s) of proposer</b>	Sue Yeandle and CIRCLE research team
<b>Institution</b>	University of Leeds, UK
<b>Title of case study (and priority ranking)</b>	Reconfiguring services for older people living at home: how are services changing?
<b>Country/region/place investigated</b>	Leeds, UK (major city)
<b>Social service sector(s) investigated</b> <i>(Erase non relevant ones)</i>	What has been happening to home care services for older people in Leeds since 2008?
<ul style="list-style-type: none"> <li>• Older people and their carers</li> <li>• Restructuring of ss in general</li> </ul>	
<b>Category of case study ('what' is investigated)</b>	This case study will use evidence about how these services are funded (and by whom), looking at changes in how they are delivered, organised and allocated. The case study will consider evidence from CIRCLE's current projects on (i) 'telecare' (alarms, alerts, location/emergency contact technology) and (ii) the unpaid contribution of families and friends, and how the support available to them and the older people they look after is changing.
<ul style="list-style-type: none"> <li>• Home care and support in the home</li> <li>• Telecare services and their role in networks of care and support</li> <li>• Local authorities, home care providers, unpaid family/friend carers</li> <li>• Leeds</li> </ul>	
<b>Time frame considered</b> <i>(from when to when)</i>	2008-2013
<b>Five 'perspectives'</b> <i>(Erase non relevant ones)</i>	All these perspectives are to be included
<ul style="list-style-type: none"> <li>• Cost efficiency/quality/user satisfaction</li> <li>• Governance</li> <li>• Social and/or territorial cohesion</li> <li>• Labour conditions of social workers</li> <li>• Gender</li> </ul>	
<b>Three processes in restructuring + crisis</b> <i>(Erase non relevant ones)</i>	Issues include service rationing/ allocation and commissioning; needs assessment
<ul style="list-style-type: none"> <li>• Cuts/rationalization/management reforms (NPM, others)</li> <li>• Vertical subsidiarity (administrative re-arrangements between government levels)</li> <li>• Horizontal subsidiarity (involvement of/outsourcing to other suppliers)</li> </ul>	The case study will cover all three aspects - funding constraints and service redesign; how local authorities and national systems relate; who provides services and on what basis (statutory obligation, for profit; voluntary support etc) are they offered.
<b>Specific questions/focus</b>	Who gets what kinds of support; who supplies services (private/public/third sector); who pays? who has choice?
<b>Local Stakeholder Network (LSN)</b>	Do you intend to set up a LSN: YES