



WG2 Case study profile

WG Thematic Group	WG2.3. Social assistance services
Name(s) of proposer	BETTINA LEIBETSEDER
Institution	Johannes Kepler University Linz
Title of case study (and priority ranking)	Local activation policies
Country/region/place investigated	Austria / Styria and Upper Austria / districts
Social service sector(s) investigated <i>(Erase non relevant ones)</i>	Implementation of National framework regulation in social assistance policy in two provinces
<ul style="list-style-type: none"> • Services in social assistance 	
Category of case study ('what' is investigated) <i>(Erase non relevant ones)</i>	<ul style="list-style-type: none"> • Two provinces - 8 districts qualitative - and all districts quantitative • Activation policies at the local level: network governance (unemployment service, local administration and third sector organisations) and caseworkers' attitudes and daily practices • Policy output due to policy change in two regions (8 districts - qualitative interviews with administrators and social assistance recipients, all districts online survey - 35 units) • Micro-level data of recipients - experience of activation and sanction policy • Individual level (micro data in two regions) before and after policy change • Relation between top down policy making and bottom up policy implementation: How do service providers collaborate? The effect of network governance? • Experience and perceptions of recipients • Social control and sanctions
<ul style="list-style-type: none"> • Subsector/policy/programme (meso-level) • Project/initiative/experience (micro-level) • Actor(s) • Place (s) • Other 	
Time frame considered <i>(from when to when)</i>	2010 - 2012 (change end of 2010)
Five 'perspectives' <i>(Erase non relevant ones)</i>	User satisfaction and quality Social and territorial cohesion
<ul style="list-style-type: none"> • Cost efficiency/quality/user satisfaction:XX • Governance:XXX • Social and/or territorial cohesion • Labour conditions of social workers:X • Gender 	
Three processes in restructuring + crisis <i>(Erase non relevant ones)</i>	Vertical and horizontal subsidiarity
<ul style="list-style-type: none"> • Cuts/rationalization/management reforms (NPM, others) • <i>Vertical</i> subsidiarity (administrative re-arrangements between <i>government</i> levels) • <i>Horizontal</i> subsidiarity (involvement of/outsourcing to other suppliers) 	
Local Stakeholder Network (LSN)	<i>Do you intend to set up a LSN:</i> YES